



Asset Protection Plan Proposal

Submitted to:

Submitted by:

iResQ

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Goals and Objectives

As an innovative virtual academy with a variety of electronic devices assigned to facilitate education for remote students, xxxxxxxx needs device repair coverage that will offer peace of mind, streamlined processes and reduction in man hours necessary to review and submit individual device repair invoices for payment.

This proposal outlines a solution that will:

- Provide device repair coverage against accidental damage, theft and loss due to other perils including fire and flood
- Ensure that xxxxxxxxx devices will be repaired or replaced in a timely fashion; reducing downtime for students

The information in this proposal is a summary designed to review the coverage options available through iResQ. It is not an official document.



iPad Protection

LOSSES COVERED

- Cracked Screens
- Spills & Liquid Submersion
- Accidental Damage (Drops)
- Theft & Vandalism
- Fire, Flood & Natural Disasters
- Power Surge By Lightning

MacBook Protection

LOSSES COVERED

- Cracked Screens
- Spills & Liquid Submersion
- Accidental Damage (Drops)
- Theft & Vandalism
- Fire, Flood & Natural Disasters
- Power Surge By Lightning

Peace of Mind

What is the process to submit a covered repair?

iResQ's Asset Protection Plan repairs are submitted through our easy-to-use Asset Management Portal (AMP). Each device is tracked by serial number or asset ID through the repair process - start to finish.

What repairs are covered?

iResQ's plan covers accidental damage repairs to all device components, as well as loss from theft, fire or other natural disasters. (Police report required in event of theft.)

What is the turnaround time for a repair?

iResQ prides itself on our quality repairs and quick turnaround time. Most repairs are completed within 1-5 days from arrival at our facility.

What about shipping?

Shipping is free! Because iResQ is committed to reducing our carbon footprint (our warehouse is powered 100% by solar energy!), we prefer to batch repairs into boxes of 5 or 10, depending on customer preference.

What happens if a device is deemed beyond repair?

If a device is deemed Beyond Economical Repair (BER), we will charge a small administrative fee (\$25 for iPads, \$50 for MacBooks) to replace the item and transfer the warranty to the new device.

Is there any deductible?

No, there is no deductible and there is no limit on claims per device!



Your Investment

Device Type	Cost / 1 yr
iPad 9	\$ xxxxx
MacBook Air 13	\$ xxxxx
iPad Admin Fee for full device replacement (if needed e.g. theft / BER)	\$ 25.00
iMacbook Admin Fee for full device replacement (if needed e.g. theft / BER)	\$ 50.00

Pricing will vary by device and number of anticipated enrollment.

The iResQ Difference

Over 25 years of experience repairing tablets and laptops

Trusted by schools across the country for 1:1 initiative support



The Q stands for Quality



Unbeatable Warranty

- One year parts & labor
- Proven quality parts
- If we installed it, we will fix it

Stringent Quality Checks

- Comprehensive multi-point inspection
- Multi-level Quality Control process
- Device specific checklists

Certified Technicians

- Comptia A+, Wise, ACMT, ACIT
- Below 2% rework rate
- We take pride in every repair

Why Choose Us



Farmington Municipal Schools has been using iResQ for our MacBook repairs since 2014. I've personally been involved with our repair process since 2018.

In my time working with iResQ, I've found them to be very reliable in their service.

They have listened to any concerns or issues that have come up and worked to address them professionally and promptly.

I would recommend their repair services, especially to other school districts, because they are so great to work with and provide consistent quality service. We hope to continue our relationship with iResQ for many years to come.

Stacie Hamblin

Farmington Municipal Schools

Keeping your *students* connected

Next Steps



Review terms and conditions
confirm number and type of
devices for which you'd like to
purchase Asset Protection Plan



Upload device inventory into our
Asset Management Portal -
we're happy to help!



Submit payment and sign contract



Rest assured that partnering with iResQ
means your devices are fully protected!

Questions?

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